

# Volume Discount Program



LancasterHouse

At Lancaster House, we understand the importance of providing value to organizations committed to workplace education, training and legal compliance.

## How to Take Advantage

### Combine Buying Power



Coordinating with other union locals, components or internal departments ensure you are getting the highest discount by consolidating your purchase.

### Freedom of Choice



Select any of our Lancaster House Conferences, workshops, and webinars throughout the year and save on all on a single order.

### Get a Quote



Need time to coordinate interest from others, finance approval or decide when and what to attend? Request a quote to secure your discount. Valid for 30 days.

**For Inquires, Ordering & Quotes Contact:**

### Customer Service

**Toll Free: 1 (888) 298-8841**

**Email: [customerservice@lancasterhouse.com](mailto:customerservice@lancasterhouse.com)**

Amount Subtotal (Pre-tax)	%
\$ 2,500 - \$ 5,000	10%
\$ 5,001 - \$ 10,000	15%
\$ 10,001 - \$ 50,000	20%
\$50,001 - \$ 100,000	25%
\$ 100,000+	30%

Some restrictions apply. Contact us for further details.



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& training

**labour. employment. human rights law.**



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## Terms and Conditions

To ensure clarity and transparency, the following Terms and Conditions apply to all purchases under the Lancaster House Volume Discount Program. Please review these details carefully before placing your order.

### Exclusions

**Discounts apply exclusively to Lancaster House products, with the following exceptions**

- First Resort Online Subscriptions
- CLRTD Customized Training
- Any program delivered in association with Toronto Metropolitan University
- Server Rate Webinar Products

### Applicability

The volume discount is calculated based on the subtotal (pre-tax) amount of each individual order.

This discount cannot be combined with any other promotions, special offers, or discounts unless specifically indicated.

If multiple discounts are available, only the highest discount will be applied.

Any credit issued will be based solely on the invoiced amount of the order.

### Payment Terms

Refunds or cancellations that reduce the order subtotal below the qualifying discount tier will lead to a recalculation of the discount. Discounts must be applied at the time of purchase and cannot be claimed retroactively under any circumstances. Full payment is required at the time of purchase to secure any applicable discount.

### Quote Validity

All Lancaster House quotes are valid for a period of 30, 60, or 90 days, as specified in the issued quote. Upon expiration, a new quote will be required. Quotes are only available for orders with a pre-tax subtotal of \$5,000 or more.

*\*Lancaster House reserves the right to update or modify these Terms and Conditions at any time without prior notice. Please consult with our sales team for the most up-to-date information.*

