



LancasterHouse

labour • employment • human rights law

CATALOGUE

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Table of Contents

ABOUT	1
--------------------	----------

ONLINE RESOURCES	2
-------------------------------	----------

First Resort.....	2
-------------------	---

Leading Cases on Labour Arbitration	4
---	---

Unionized Workplaces in Canada: Labour Laws and Contract Clauses.....	5
--	---

Canadian Labour and Employment Law Journal.....	6
---	---

PRINT AND E-BOOK PUBLICATIONS	7
--	----------

Labour Arbitration in Canada, 4th Edition	8
---	---

Winning Cases at Grievance Arbitration, 2nd Edition	9
---	---

Mental Health Disabilities at Work: A Practical Guide for Employers, Employees and Unions, Second Edition.....	10
---	----

Canadian Labour and Employment Law Journal.....	12
---	----

Making a Deal: The Art of Negotiating, 2nd Edition	13
--	----

CERTIFICATE PROGRAMS AND SKILLS TRAINING WORKSHOPS.....	14
--	-----------

CONFERENCES.....	17
-------------------------	-----------

SKILLS TRAINING WORKSHOPS	21
--	-----------

WEBINARS.....	23
----------------------	-----------

CUSTOMIZED TRAINING.....	25
---------------------------------	-----------

DIRECTORY OF ARBITRATORS.....	27
--------------------------------------	-----------

STUDENT ACCESS PROGRAM.....	28
------------------------------------	-----------

ABOUT

Established in 1976, Lancaster House is an independent Canadian publishing company focusing on labour, employment and human rights law governing the workplace. Over 45 years, in print and online formats, it has evolved into a major resource centre serving the informational and education needs of unions, employers, arbitrators, academics, legal practitioners and professional organizations.

Lancaster House conducts conferences for labour relations professionals across Canada. In furtherance of its educational mandate, Lancaster House also offers workshops and webinars, customized training courses and, in conjunction with colleges and universities, a series of professional learning programs.

What distinguishes Lancaster House's publications and programs, and its authors and speakers, is its focus on:

- user accessibility
- quality of content
- diversity of viewpoints
- value-added materials
- expert analysis
- practical guidance



LancasterHouse
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ONLINE RESOURCES

First Resort

Lancaster's First Resort, a one-stop hub for research databases and current awareness eAlerts, offers expert analysis of Canadian workplace law with plain language summaries and full text of decisions and legislation.

Value-added analysis, designed for lawyers, human resource professionals, and union representatives, explains where each decision fits within the existing framework of jurisprudence and examines the implications for the future direction of case law.

First Resort Databases

Designed to assist you in quickly researching and keeping abreast of developments in all areas of labour, employment and human rights law across Canada, First Resort includes searchable databases containing all major decisions and legislation across Canada dealing with workplace law, including summaries, analysis, and links to the full text of 15,000 cases over 25 years in 23 different topic areas.

Topic Areas:

- Collective bargaining
- College and University Employment Law
- Disability and Accommodation
- Discharge and Discipline
- Education Employment Law
- Employment Standards Law
- Federal Labour and Employment Law
- Firefighters/Fire Services Employment Law
- Gender, Equity and Work-Life Balance
- Health and Safety/Workers' Compensation Law
- Health Care Employment Law
- Human Rights in Employment
- Interest Arbitration/Essential Services
- Labour Arbitration
- Labour Board Law
- Labour Law News
- Municipal Employment Law
- Pension and Benefit Law
- Police Employment Law
- Public Service and Crown Agency Employment Law
- Workplace Investigations
- Workplace Privacy Law
- Wrongful Dismissal and Employment Law

Current Awareness eAlerts

Lancaster delivers timely alerts covering the latest developments in workplace law across Canada, with priority notifications as late-breaking developments occur. You can decide which eAlerts you wish to receive directly by email.

First Resort also includes the following suite of essential resources:

Leading Cases on Labour Arbitration – an authoritative text by two of Canada’s most prominent arbitrators, analyzing thousands of significant arbitration awards and judicial decisions dealing with all aspects of collective agreement disputes across Canada.

- Unionized Workplaces in Canada: Labour Laws and Contract Clauses – a comprehensive text for unions and employers, covering human rights, health and safety, employment standards, labour board law and arbitration jurisprudence, supplemented by 1,700 examples of contract language on 65 bargaining issues.
- Supreme Court of Canada Decision Database – a compendium of Supreme Court decisions over the past 25 years, dealing with labour, employment and

human rights law, summarizing facts, issues and reasons.

- Canadian Labour and Employment Law Journal – Canada’s pre-eminent peer-reviewed periodical dedicated to workplace law, with articles by noted academics and practitioners on major legislative, caselaw and policy developments.
- Wrongful Dismissal and Employment Law eText – rapid access to an extensive database of employment-related decisions in non-unionized workplaces, combined with up-to-date commentary and analysis.

These additional resources form part of First Resort’s full suite of essential services for labour relations professionals. They are indispensable tools used by major unions and employers in both the public and private sectors, covering all facets of employee, union and employer rights and obligations. They can be ordered as part of First Resort or separately.

Call Customer Service at Lancaster House for a free trial and/or demo before making a decision.

Leading Cases on Labour Arbitration

Authored by prominent arbitrators Mort Mitchnick and Brian Etherington, Leading Cases is an authoritative text providing comprehensive coverage of all aspects of labour arbitration law. It is designed to help you navigate the maze of arbitration awards and court decisions, and identify the principles that apply in determining collective agreement disputes across Canada.

Key features:

- online format
- quickly searchable
- regularly updated
- covers over 150 topics
- expert analysis of leading arbitration awards and judicial decisions
- case summaries of selected decisions
- access to full text of all cases
- multiple user discounts are available

For Table of Contents, link to www.lancasterhouse.com.

For group discounts, contact

customerservice@lancasterhouse.com



[MORE INFORMATION](#)

Unionized Workplaces in Canada: Labour Laws and Contract Clauses

Authored by a team of labour lawyers, led by Jeffrey Sack, K.C. and Peter Neumann, *Unionized Workplaces in Canada* is a comprehensive resource for unions and employers covering all aspects of legislation and caselaw dealing with the unionized workplace in the public and private sectors.

Regularly updated, it offers expert analysis on 65 bargaining topics, addressing key issues including human rights, employment standards, health and safety, labour board and arbitration law. It includes actual clauses with commentary from hundreds of collective agreements.

Key features:

- Searchable online format
- Regularly updated
- Expert analysis of caselaw and legislation
- 1,700 actual contract clauses
- Links to full text of caselaw and legislation

Visit www.lancasterhouse.com for subscription information, sample chapters, and table of contents.

For information on multiple user discounts, contact customerservice@lancasterhouse.com



[MORE INFORMATION](#)

Canadian Labour and Employment Law Journal

The Canadian Labour and Employment Law Journal (CLELJ) is Canada's foremost periodical in the field, providing in-depth analysis of key issues as well as timely commentary on major legislative and case law developments. Featuring articles by distinguished Canadian and international scholars and practitioners, this peer-reviewed journal is designed for academics and students, practitioners and adjudicators. The CLELJ, now in its 30th year of publication, appears two times a year in book-length, soft cover format, as well as on First Resort Online.

Regularly cited by courts, labour boards, arbitrators and human rights tribunals across Canada, the CLELJ has been relied on by the Supreme Court of Canada in some of its most important labour law cases. In its landmark ruling in *Saskatchewan Federation of Labour*, recognizing a constitutional right to strike under the Charter, the Supreme Court cited with approval ten articles from the CLELJ – more than from any other single source. The CLELJ is a member of the prestigious International Association of Labour Law Journals, comprised of the world's top labour law journals.



[MORE INFORMATION](#)

PRINT AND E-BOOK PUBLICATIONS



Labour Arbitration in Canada, 4th Edition

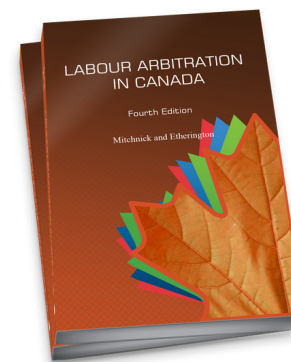
Labour Arbitration in Canada, by Mort Mitchnick and Brian Etherington, two of Canada's most respected arbitrators, is an indispensable resource for all labour relations practitioners. The now Fourth Edition has been extensively revised to include, the most recent developments in all aspects of labour arbitration law, including work-related human rights and privacy.

Labour Arbitration in Canada provides authoritative analysis of over 2,500 of the most significant court, arbitration, and tribunal decisions in both public and private sectors.

The more than 150 topics include:

- Video surveillance
- Violence, harassment and bullying
- Disciplinary offences and assessment of penalty
- Drug and alcohol testing and other employer policies affecting privacy
- Wages, benefits, and leaves of absence
- Sick leave, medical examinations, and the collection of health information

- Disability, family status, and the duty to accommodate
- Probationary employees
- Union representation and disciplinary procedures
- Seniority, job postings, layoff and recall
- Sexual harassment
- Management rights
- Assessment of damages for breach of contract or statute
- Strikes and strike-related misconduct
- Hearsay, privilege, onus of proof, and Charter evidentiary issues
- Principles of collective agreement interpretation
- Union rights and union responsibilities
- Hours of work and other employment standards issues



MORE INFORMATION

Winning Cases at Grievance Arbitration, 2nd Edition

Widely recognized as an essential resource for employers and unions, *Winning Cases at Grievance Arbitration*, authored by prominent counsel Jeffrey Sack, K.C. and Wassim Garzouzi, is a concise yet comprehensive guide to the techniques of effective advocacy in arbitrating disputes arising from a collective agreement. The authors set out in direct, non-technical language a wealth of practical advice, as well as the rules of evidence and procedure at arbitration. Step by step – from the initial investigation of the facts to closing argument – the book explains how to build and present the strongest case possible.

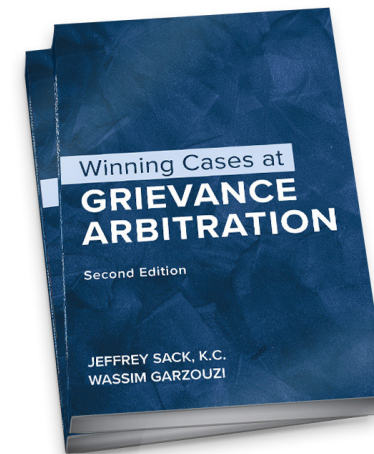
This substantially revised and expanded Second Edition now includes a full-text Case Simulation based on facts from actual cases, providing concrete examples of a full range of advocacy techniques.

Topics covered include:

- processing the grievance to arbitration
- identifying the issues
- conducting legal research
- organizing the case and preparing witnesses

- obtaining particulars and documents
- crafting an opening statement
- the rules of evidence
- examination-in-chief and cross-examination
- preparing closing argument
- the ethics of advocacy

The text and Case Simulation are accompanied by numerous supplementary materials, including sample forms, checklists, and excerpts from key caselaw and legislation.



[MORE INFORMATION](#)

Mental Health Disabilities at Work: A Practical Guide for Employers, Employees and Unions, Second Edition

Authored by Dr. Michael Condra, Boris Bohuslawsky, and Meryl Zisman-Gary, a clinical psychologist and a human rights lawyer, *Mental Health Disabilities at Work* answers all of your questions, in a practical and non-technical language, about mental health and mental illness in the workplace. Also covered are disability discrimination and the duty to accommodate, and privacy rights and medical information relating to employees with mental health concerns.

The substantially revised and expanded Second Edition considers the most recent developments in health science and the law as well as their practical implications for workplace policies and procedures, including the latest research on trauma.

Key features:

- Concise coverage of 150 topics, organized in an easy-to-use question-and-answer format
- Authoritative commentary, supplemented by informative examples drawn from actual cases decided across Canada

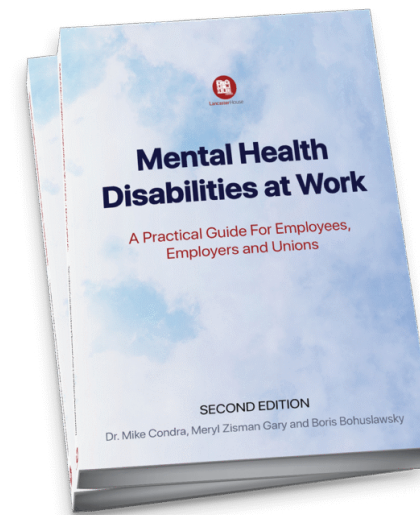


- Summary tables setting out key information, including possible accommodations for employees with particular symptoms and functional limitations
- Useful sample forms, including a request for medical information, an employee medical questionnaire, and return-to-work and accommodation plans

Major Topics:

- The relationship between the workplace and mental health
- Commonly encountered mental illnesses and associated functional limitations
- Recognizing the signs of mental illness
- Reaching out to a co-worker who may have a mental health issue
- Fulfilling the legal obligations of employers, employees and unions in the accommodation process
- Obtaining medical information while respecting privacy rights
- Developing an accommodation plan
- Bona fide occupational requirements and the elements of undue hardship
- Addressing substance use disorders, attendance problems, disability-related misconduct, and relapses
- Appropriately managing leaves of absence and returns to work

- Responding to mental health crises in the workplace, including the risk of violence
- Ensuring psychological safety at work, and conducting investigations that recognize the effects of trauma
- Leaves of absence and return to work
- Responding to mental health crises in the workplace



MORE INFORMATION

Canadian Labour and Employment Law Journal

The Canadian Labour and Employment Law Journal (CLELJ) is Canada's foremost periodical in the field, providing in-depth analysis of key issues as well as timely commentary on major legislative and case law developments. Featuring articles by distinguished Canadian and international scholars and practitioners, this peer-reviewed journal is designed for academics and students, practitioners and adjudicators. The CLELJ, now in its 30th year of publication, appears two times a year in book-length, soft cover format, as well as on First Resort Online.

Regularly cited by courts, labour boards, arbitrators and human rights tribunals across Canada, the CLELJ has been relied on by the Supreme Court of Canada in some of its most important labour law cases. In its landmark ruling in *Saskatchewan Federation of Labour*, recognizing a constitutional right to strike under the Charter, the Supreme Court cited with approval ten articles from the CLELJ – more than from any other single source. The CLELJ is a member of the prestigious International Association of Labour Law Journals, comprised of the world's top labour law journals.



MORE INFORMATION

Making a Deal: The Art of Negotiating, 2nd Edition

This handy softcover gem from one of Canada's leading mediators, Martin Teplitsky, is an accessible, jargon-free guide for those in the field of labour negotiations. Providing proven strategies, including basic principles and techniques, applicable in the public and private sectors, Making a Deal: The Art of Negotiating is an essential guide for those who aim to be effective and successful negotiators!

Key topics

- The role of the mediator
- The key to negotiating
- Confronting your alternatives
- Structuring bargaining
- Signaling positions
- Setting deadlines
- Creating a climate of trust
- Setting the bargaining agenda
- Using the win/win approach
- Assessing the risks
- Obtaining a mandate
- Bargaining total compensation
- Exchanging bargaining packages
- Creating leverage



MORE INFORMATION

CERTIFICATE PROGRAMS AND SKILLS TRAINING WORKSHOPS

In partnership with colleges and universities, Lancaster House's [Centre for Labour Relations Training & Development](#) offers programs that provide practical education in the field of labour relations and human resources. These programs equip participants with the skills and knowledge necessary to build and maintain effective union-management relationships. These programs include courses taught by Canada's leading labour relations scholars and practitioners. They combine theory, research and professional experience to provide an education that has immediate application in the workplace.

The programs result in a certificate confirming completion of the course.

Explore our latest
[CERTIFICATE PROGRAM](#) offerings

Explore our latest
[SKILLS TRAINING WORKSHOP](#) offerings



Program Features:

- Access to leading Canadian experts in a small-group setting
- Active learning through case studies and simulations
- Balanced coverage of labour and management points of view
- Management, union and neutral attendees learn together and from each other
- Participants are exposed to diverse opinions and extensive knowledge of experts
- A variety of speakers provide context and overviews, including academics, lawyers, practitioners and subject matter experts

The Labour Relations Certificate Program, offered in conjunction with Toronto Metropolitan University, provides a comprehensive review of labour relations, including coverage of:

- Theoretical perspectives on the employment relationship
- Interpersonal communication in the workplace
- The origins and structure of Canadian labour relations legislation
- Mediation of workplace disputes
- The legal framework for collective bargaining

- Integrative and distributive approaches to bargaining
- The sources of workplace law (legislation, caselaw, collective agreements)
- Collective agreement interpretation
- Bargaining skills
- The scope and limits of management rights
- Progressive discipline
- Prohibitions against discrimination in the workplace
- Accommodating employees with disabilities
- Accommodating employees with family care obligations
- Privacy law's application to the employment relationship
- The future of work
- Workplace harassment
- Conducting workplace investigations
- Grievance arbitration
- Legal Research for labour relations

Professional learning programs offered in conjunction with the Centre for Industrial Relations and Human Resources at the University of Toronto provide in-depth training on topics such as:

- Accommodating employees with mental health disabilities
- Implementing workplace psychological health and safety policies and programs
- Ensuring fair and effective workplace investigations

Designed and recommended for:

- Human Resources professionals
- Union officers and staff
- Lawyers and consultants
- Executives and managers
- Mediators and facilitators
- Workplace investigators



CONFERENCES

Specially designed for union and management representatives and human resource professionals, as well as lawyers, our conferences provide comprehensive updates on the latest trends and case law in workplace law and labour relations delivered by leading labour lawyers and subject matter experts. Optional workshops accompanying each conference provide the opportunity to explore key topics in more depth with a smaller group led by three experts. Conference attendees receive comprehensive materials that can prove invaluable for later research as well as concise overviews of recent developments in the areas of law covered by the conference.

Topics:

- Human Rights and Accommodation
- Labour Arbitration and Policy
- Bargaining in the Broader Public Sector
- Labour Law and Labour Policy



Key Features:

- Panelists include leading union and management lawyers, arbitrators, subject matter experts, and academics
- Discussion and debate of competing viewpoints
- Practical tips and best practices
- Comprehensive take-home reference materials, including case summaries, overviews and analyses
- CPD accredited learning

Human Rights and Accommodation (British Columbia, Ontario)

Conducted by prominent panelists including human rights, disability and privacy experts, adjudicators and union and employer counsel, Lancaster's two-day Human Rights and Accommodation Conferences offered annually in British Columbia and Ontario provide important updates on the most consequential human rights issues affecting the workplace. Significant legislative and case law developments as well as emerging best practices are also covered.

Designed and recommended for:

- Human Resources professionals
- Union officers and representatives
- Labour and employment lawyers/consultants
- Human rights advocates
- Members of human rights commissions, tribunals and other government agencies
- Arbitrators, mediators and adjudicators
- Workplace investigators

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

Labour Arbitration and Policy (Ontario, Alberta, British Columbia)

With the guidance of arbitrators and union and employer counsel, the Labour Arbitration and Policy Conferences offered annually in Alberta, British Columbia, and Ontario cover the latest and most significant cases and developments in workplace law and labour relations. A broad range of subjects are discussed and analyzed by panelists, including discipline and discharge, contract interpretation, attendance management, alcohol and drug addiction, seniority and promotion, disability and accommodation.

Designed and recommended for:

- Human Resources professionals
- Union officers and representatives
- Labour and employment lawyers/consultants
- Arbitrators, mediators and adjudicators
- Workplace investigators

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

Bargaining in the Broader Public Sector (Alberta, British Columbia, Ontario)

Focusing on legal, strategic and economic issues affecting bargaining in the broader public sector, these conferences, offered in Alberta, British Columbia, and Ontario feature panels of union and employer counsel and economists who deliver key insights and review recent economic developments. Panel topics include negotiating benefits and other key contract provisions, government involvement in bargaining, recent changes to labour relations legislation, bargaining tactics, and the latest case law on freedom of association and unfair labour practices.

These conferences cover bargaining in the following sectors: governments, municipalities, police, fire, hospitals and health care, colleges, universities, social services, public transit.

Designed and recommended for:

- Union officers and representatives
- Union and management negotiators
- Human resources/industrial relations professionals
- Labour lawyers/consultants

Labour Law and Labour Policy Conference (Atlantic Provinces, Ottawa)

Lancaster's Labour Law and Labour Policy Conferences take place annually in both Halifax and Ottawa and cover the latest case law, legislative developments, and best practices in labour arbitration and human rights law. Panelists include union and employer counsel, arbitrators, and labour board and human rights adjudicators. A wide range of topics including mental health, disability and family status accommodation, harassment and bullying, discrimination, privacy, and impairment are explored and discussed.

Designed and recommended for:

- Human Resources professionals
- Union officers, representatives and staff
- Labour lawyers and consultants
- Arbitrators, mediators and adjudicators
- Workplace investigators and facilitators

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

Health and Safety (National)

As a provider of information and analysis on key workplace health and safety issues and with a focus on best practices for unions and employers, the Health and Safety Conference provides comprehensive review of recent legislative changes and major case law developments. Panelists, including union and employer counsel, as well as adjudicators, advisors, and advocates, explore developing areas, such as violence and harassment, psychological health and safety, investigations, joint health and safety committees, stress, and drug and alcohol impairment and testing.

Designed and recommended for:

- Human resources professionals
- Union officers, representatives and staff
- Health and safety specialists
- Labour lawyers and consultants

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

SKILLS TRAINING WORKSHOPS

Lancaster's and the [Centre for Labour Relations Training & Development's](#) workshops provide the opportunity to explore in greater depth key topics on important issues. Led by experienced facilitators, including subject matter experts, and union and management lawyers, workshop participants attend interactive sessions, conducted in multiple locations across Canada, with comprehensive material prepared by Lancaster's in-house legal staff. These sessions focus on developing practical skills that will assist workplace parties in meeting their legal obligations. CPD hours are earned by attendance at any of Lancaster's workshops.

Topics include:

- Accommodating employees with mental and/or physical health disabilities
- Assessing discipline
- Attendance management
- Bargaining skills, strategies, and tactics
- Conducting effective workplace investigations
- Costing collective bargaining proposals
- Handling employee medical information
- Preparing for interest arbitration





- Preventing workplace bullying and intervening in conflict
- Recognizing and accommodating employees in mental distress
- Dealing with high conflict behaviour at the workplace
- Recognizing and responding to workplace impairment and substance addiction
- Advocacy at grievance arbitration
- And more

Designed and recommended for:

- Human resources professionals
- Union officers, representatives and staff
- Labour lawyers and consultants
- Human rights advocates
- Arbitrators, mediators and adjudicators
- Workplace investigators and facilitators

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

WEBINARS

The timely and insightful workplace law updates and overviews that you have come to expect from our audio conferences have moved to a webinar format. Participants who prefer the audio format may dial in to these live sessions by phone and will still be able to purchase MP3 recordings after the live webinars.

These webinars will provide an opportunity to join labour lawyers and subject matter experts discussing contentious, emerging, and perennially important issues in labour, employment, and human rights law.

Take the opportunity to ask questions of the speakers and get the most up-to-date information on the issues that matter.



Topics include:

- Accommodating employees
- Attendance management and time theft
- Collective agreement interpretation
- Collective bargaining
- Discipline and discharge
- Discipline for off-duty behaviour
- Drug and alcohol testing
- EDI
- Employment standards
- Medical information required for accommodation
- Investigating allegations of workplace harassment
- Management rights
- Preventing discrimination prohibited by human rights legislation
- Professional and ethical obligations of lawyers and paralegals
- Surveillance of employees
- Trends in remedies
- Workplace conflict
- Work-life balance
- Wrongful dismissal
- And more

Webinar Library

With over 50 workplace topics to choose from, we make it easy to find the information you're looking for. Our storehouse of 90-minute recorded sessions brings together the collected wisdom and experience of leading union, management, neutral, and subject matter experts across Canada. In addition, each session's audio download is accompanied by a PDF reference package of concise summaries of cases discussed by the experts.

Designed and recommended for:

- Human resources professionals
- Business owners, directors, managers and supervisors
- Union leaders and union representatives
- With your purchase, you can access and download the audio MP3 file
- and materials by visiting My Account and selecting Order History.

For pricing, contact

customerservice@lancasterhouse.com

Multiple attendee discounts are available.

CUSTOMIZED TRAINING

Lancaster House offers Customized Training to perfectly meet your organization's learning needs. We can adapt our pre-designed programs for your workplace or create an entirely new curriculum.

First, we'll consult with you to gain an in-depth understanding of your training requirements. Then, we'll collaborate with you to shape a program that fulfills your objectives, and we'll deliver it in a way that works for your organization.

Key Features:

- Training of all levels of staff at the same time, in a confidential setting
- On-site option reducing travel costs and time away from the office
- Half-day or multi-day sessions
- Engaging and experienced facilitators (leading union and/or management lawyers, arbitrators, and subject matter experts)
- Course package includes texts, case summaries and analyses that unpack lessons in new decisions



- Tip sheets, roadmaps, checklists and interactive exercises that reinforce knowledge in practical ways
- Supporting materials that provide information long after training sessions conclude
- Real-world examples and exercises tailor-made for each sector or organization
- CPD certificates, accredited programs

Training programs can be custom designed for the following groups:

- Human resources professionals
- Union officers, representatives and staff
- Grievance advocates and specialists
- Negotiators and negotiating committee members
- Internal investigators
- Health and safety specialists

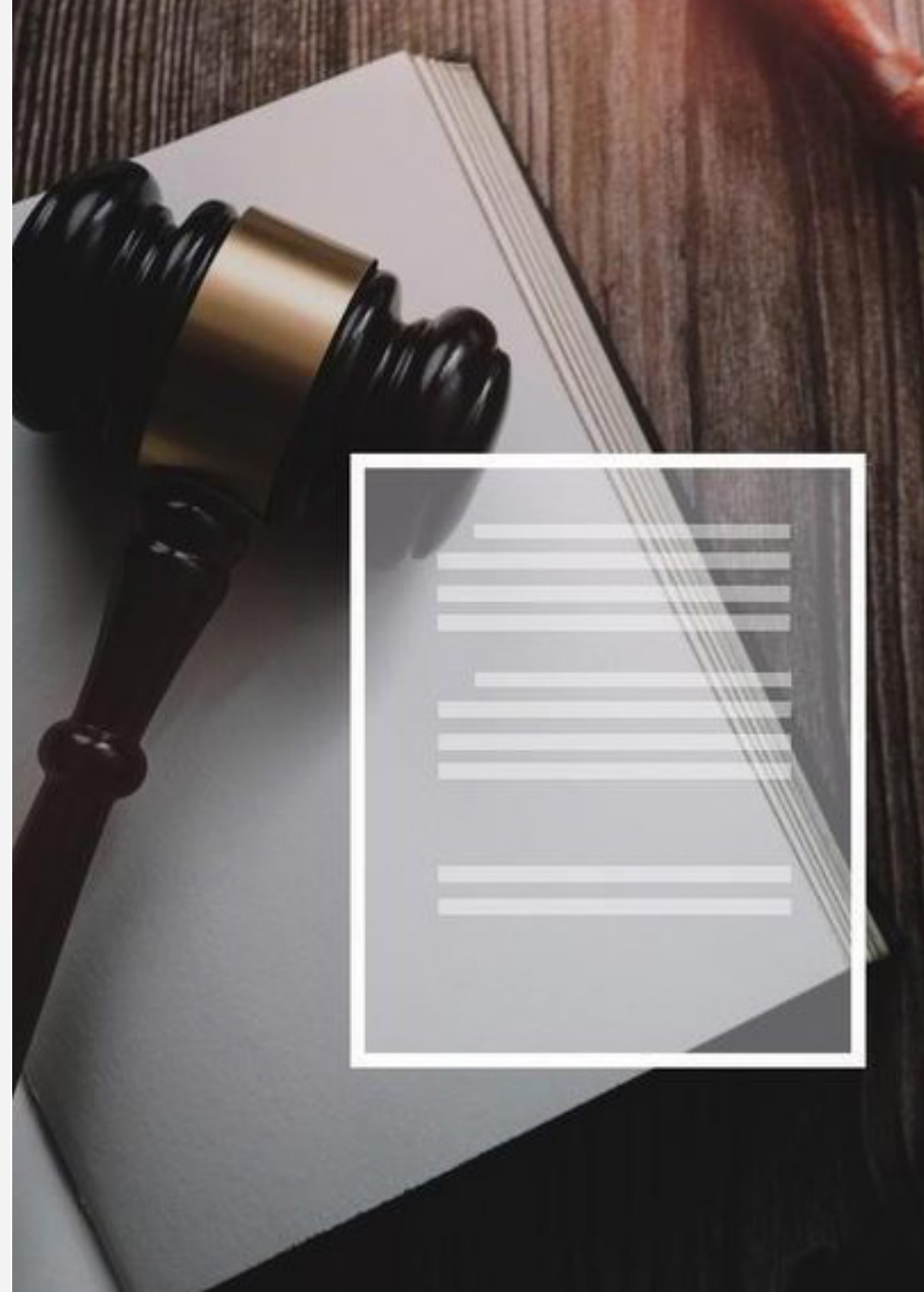
Training programs can be customized on the following topics:

- Disabilities and Accommodation
- Impairment, Drug Testing, Fitness for Work, Safety
- Handling Medical Information
- Bullying, Harassment, and High-Conflict Behaviour
- Poisoned Workplaces
- Privacy and Technology
- Investigations
- Labour Arbitration
- Negotiation Skills
- Collective Agreement Interpretation and Drafting
- Bargaining Skills
- Workplace Restoration
- Essential Skills in Labour Relations
- And more!

DIRECTORY OF ARBITRATORS

Lancaster House produces a Directory of Arbitrators (<http://lancasterhouse.com/arbitrators>), a free, comprehensive listing of qualified Canadian arbitrators. The Directory provides valuable information about each arbitrator, including qualifications, background, base experience, contact information, and availability. A link is provided to reported decisions of arbitrators on Canada's leading freely available research centre, CanLII (www.canlii.org).

A complete listing of over 200 qualified Canadian labour arbitrators is available and can be searched by surname or jurisdiction. A link is provided to two sources of Quebec labour arbitrators.



STUDENT ACCESS PROGRAM

Canadian professors and their students are eligible to join the Lancaster House Student Access Program, providing access to ALL of our online publications at no cost. If you are instructing a course in the area of labour law, labour arbitration, industrial relations, collective bargaining, human rights law, or occupational health and safety, we invite you to take advantage of this special arrangement.

By choosing to do so, you and your students will receive access, at no cost, to the essential resources contained in our online platform, First Resort™

- [First Resort Databases and eAlerts](#) - online, cross-linked database of all Lancaster House reports, with links to the full text of decisions on CanLII (where available). This service presents key labour and employment law decisions, with commentary and analysis for 23 different databases, each of which covers a discrete area of labour and employment law.
- [Leading Cases on Labour Arbitration](#) – an online version of the popular text, written by arbitrators Brian Etherington and Morton Mitchnick. It consists of leading cases, analyzed by the authors, on over 150 labour arbitration topics. Key passages are provided,





and you will be able to view the full text of the case in PDF format as well. The publication can be accessed online through a table of contents, an index, or a keyword search.

- [Unionized Workplaces in Canada: Labour Laws and Contract Clauses](#) – authored by Jeffrey Sack, K.C. and Peter Neumann, this resource is Canada's major text on all Canadian law applicable to collective bargaining, accompanied by actual contract clauses drawn from current collective agreements negotiated across Canada in both the public and private sectors. This fully searchable online service is updated regularly with new clauses, commentary on the latest arbitration awards, and legislative changes that affect collective bargaining.
- [Canadian Labour & Employment Law Journal](#) – cited in significant labour relations decisions by the Supreme Court of Canada, the Journal is Canada's foremost peer-reviewed periodical in the field of labour and employment law, with in-depth analysis and commentary by academics and legal practitioners. This database is cross-linked with CanLII decisions and is searchable by keyword, jurisdiction, and decision. You and your students may read articles and decisions online, or print them for future reference.

- [Wrongful Dismissal & Employment Law eText](#) – in textbook format and organized by subject matter and issue, this text will provide you and your students with quick access to Lancaster’s extensive collection of wrongful dismissal and employment law-related articles, databases and cases, which are supplemented by up-to-date commentary and analysis.
- Supreme Court of Canada Decision Database – a compendium of Supreme Court decisions over the past 25 years, dealing with labour, employment and human rights law, summarizing facts, issues and reasons.

In order to provide you and your students with access to our online resources, please provide 1) the name of the course, 2) when it is being offered, and 3) a student list, with full names and e-mail addresses. We will then send you an e-mail with password and login information.

Please feel free to share this offer with any of your colleagues who you believe might benefit from this program.

Simply forward us their contact information or ask them to contact Customer Service at customerservice@lancasterhouse.com or (416) 977-6618.



CATALOGUE

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